## Ministry funded services and supports

Feedback Form

We invite community, their friends and family and service providers to give us
feedback, positive or negative. You can also provide feedback to disability supports funded by Whaikaha – Ministry of Disabled People if your supports are not responsive to Te Ao Māori.

The information you provide will help Whaikaha – Ministry of Disabled People improve disability services and/or investigate and respond to your feedback.

Your details are confidential. You don’t need to tell us your name. We’ll share information with the relevant areas of the Ministry, but we won’t disclose it to anyone else unless required by law, or you give consent for us to share.

# What type of feedback do you want to give?

|  |
| --- |
|[ ]  ConcernI am concerned and I want to share it. |
|[ ]  SuggestionI have an idea that I want to share with Whaikaha – Ministry of Disabled People. |
|[ ]  ComplimentI want to praise or congratulate someone about my disability supports. |

# Please tell us about yourself.

Please provide as much information as you feel comfortable with.

|  |  |
| --- | --- |
| Name | Please type your name here |
|  |  |
| Phone | Phone number | Email | Please type your email address here |
|  |  |
| Address | Please type your physical address here |

# I am providing feedback as a person who is:

|  |
| --- |
| [ ]  The person receiving supports or services |
| [ ]  A friend or relative of the person receiving services |
| [ ]  A staff member of a disability provider |
| [ ]  A member of the public |
| [ ]  Other disability or health professional |

# What is your feedback?

|  |
| --- |
| Please type your answer here |

# Can we share your feedback with other people or your service provider?

|  |
| --- |
|[ ]  YesWe can share this feedback with the relevant people in Whaikaha – Ministry of Disabled People and your service provider. |
|[ ]  No, I do not want Whaikaha – Ministry of Disabled People to share thisinformation with anyone else.We will not share your feedback with anyone else and will keep it private. |
|[ ]  Yes, you can share the feedback to others, but I do not want to share my name.We can share your feedback with others but will keep your name private. |

# Would you like to be contacted about your feedback?

|  |  |
| --- | --- |
| [ ]  Yes | [ ]  No |

If you would like to be contacted about your feedback, how would you like us to
contact you?

|  |  |  |
| --- | --- | --- |
| [ ]  Phone | [ ]  Email | [ ]  Post |

Thank you for taking the time to provide feedback to Whaikaha – Ministry of Disabled People.
Email the completed form to **complaints@whaikaha.govt.nz**
If you have asked us to contact you, we will aim to be in touch within five working days. If you want to contact us again, please see Whaikaha – Ministry of Disabled People contact information below.

**• Phone 0800 566 601 • Text 4206**

